



Primate Technologies, Inc. User Conference Concludes in Albany, NY

Melbourne, FL (September 17, 2014) – Primate Technologies, Inc. announces the success of their two-day User Conference held in Albany, NY on September 9th and 10th, 2014 at the Hilton Albany Downtown.

The Primate User Conference convened control room operators, their support staff, and executive management team to cultivate new and innovative ideas in the creation or expansion of the ultimate control room for operators.



Location: The Hilton Albany, NY



Primate User Dinner: ATC's Peter Fillinger, Keith Jonas, Brian Eisner, Ken Davis, Sheldon Rouse & Steve Allender

The conference launched on Tuesday with a facility tour of the New York Independent System Operator's (NYISO) state-of-the-art control room, highlighting visualization tools that result in efficient operations and improved reliability.

Following the tour was the Primate User Dinner, an enjoyable evening of entertainment; food and dancing held at the City Beer Hall, within one of downtown Albany's most beautiful and historic buildings. The Nite Train band performed. The Wednesday were rich and varied with information.

The general session began with a keynote presentation from Rick Gonzales, NYISO Chief Operating Officer, in which Mr. Gonzales reflected back on a quotation from John Naisbitt, author of the 1982 bestseller, *Megatrends*: "We are drowning in information but starved for knowledge," while discussing the high level of attention that NYISO has directed towards current and future situational awareness tools for control room staff.



Presenter: Rick Gonzales, NYISO
Chief Operating Officer

The general session included a discussion about electric system threats by Steve Auradou, Pacific Gas & Electric's Manager of Transmission Operations, and a review of Primate's product roadmap by Mitch Patterson, a principal at Primate.

Parallel sessions were held to focus on Operations and Engineering topics. During the Operations



Presenter: Greg Ford, GSO
President & CEO

session, presentations were provided by Greg Ford, President & CEO of the Georgia System Operations Corporation (GSO); Lloyd Snyder, Manager of Transmission Operations, GSO; Bryan Fowler, Senior Supervisor of System Operations, DTE Electric; and Joe Flach, Manager of Electric System Operations, United Illuminating. The adjacent session included presentations by John Gasstrom, Director of Energy Control and Metering Systems, GSO; Keith Jonas, Manager of Energy Management Services, American Transmission Company; and Lisa Chandler, Lead Field Support Engineer at Primate.

The round-table sessions were a great success and provided a consolidated intelligent view of what additional options and features users and operators may be looking for in their ultimate control room experience.

About Primate Technologies, Inc.: Primate Technologies, Inc., is a visualization software company focused on situational and operational awareness solutions. Primate Technologies has a record of performance for delivering products that meet industry and regulatory standards, including compliance with security requirements.